

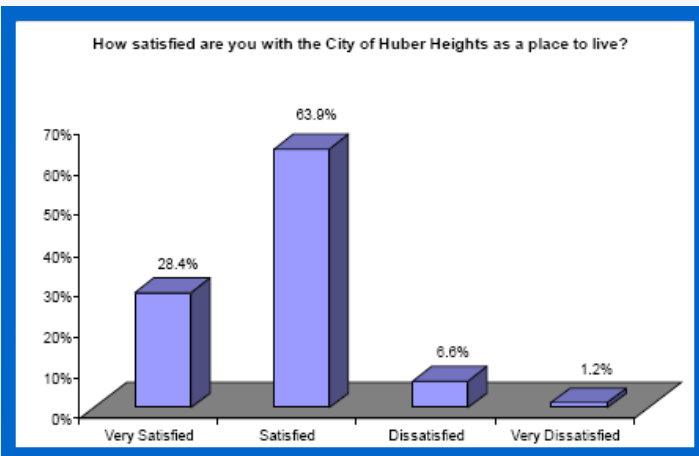
View from the Heights

Community Survey Results: Huber Heights Ranks Amongst the Best in the Miami Valley

During the months of May and June 2009, the City of Huber Heights, in partnership with Wright State University's Center for Urban and Public Administration (CUPA) conducted a public opinion survey of 600 residents. The 77 question survey was designed to gauge public opinion of city services and offerings.

On September 14th, Jane Dockery, Associate Director of CUPA, presented the results to Council at the regular meeting.

Overall satisfaction with Huber Heights was high, David Jones, the Research Associate that produced the public opinion survey, said, "At 92 percent, the overall satisfaction with Huber Heights is amongst the highest in the Miami Valley." Furthermore, satisfaction with city services was a strong indicator of the overall positive opinion of Huber Heights residents.



Residents were surveyed on a number of topics including fire and emergency medical services, police, yard waste and leaf collection, parks and recreation and income tax collection. Satisfaction with these services was high, ranging from 98 to 74 percent satisfaction with these individual services. Respondents were also satisfied with the city's zoning codes, the over-

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NEAT: Neighborhood Enhancement and Abatement Team

We're very excited to announce that the Neighborhood Enhancement and Abatement Team (NEAT) is up and running! The NEAT Program is improving and enhancing Huber Heights by harnessing the skills and resources of residents and organizations. Opportunities for participation in NEAT include volunteering to help a neighbor, organizing a clean-up effort, or taking part in the NEAT Awards Committee.

For the first major event of the Neighborhood Enhancement and Abatement Team, the City partnered with the Huber Heights Church of God and its Faith in Action Program to improve Huber Heights and assist those in need. The event, which took place on October 11th was spearheaded by Pastor Roger Hamilton and involved more than 200 members of the Church of God congregation. Volunteers from the church worked on a variety of projects, which included cleaning up two residential properties and Thomas A. Cloud Park, assisting at the Fire Division Open House, paying for gas and laun-

dry, and making blankets and meals for families in need.

Ward Walks

In October Huber Heights City Council members walked their wards to bring residents together, enhance Huber Heights, and promote the Neighborhood Enhancement and Abatement Team. To date, Council members Judy Blankenship, Karen Kaleps, Tyler Starline Jan Vargo and RoShawn Winburn have "taken to the streets" of Huber Heights in this effort. City staff were also honored to be accompanied by Ohio State Representative Roland Winburn (40th House District) during Councilmember Winburn's Ward 6 Ward Walk on October 29th.

For more information about the NEAT program and upcoming NEAT events please visit the City's website at www.hhoh.org or call Chris Lohr, Zoning Administrator, at 237.5815.

Upcoming Events

November has been designated as **Family Month** by the City Council. Plan a family dinner night every Monday in November.
November 26: City offices Closed

November 30: Christmas Tree Lighting at the Huber Centre

December 24: City offices closed at noon

December 25: City offices closed

January 1: City offices Closed

The View from the Heights is a newsletter to keep you informed about your city.

To sign up to receive this newsletter electronically, please send your email address to admin@hhoh.org

Please remember that, due to Ohio Public Records Laws, your email address will become a public record. If you have any questions about the newsletter or the electronic distribution, please call Emily Haney at 937.237.5824

Public Safety Communications Partnership with Butler Township

The City of Huber Heights and Butler Township began a partnership recently to help enhance the public safety services of their communities. In October, the Huber Heights Public Safety Communications Center began providing public safety dispatching services for the Butler Township Police and Fire Departments.

The Huber Heights Center is the only in the State of Ohio that is Internationally Accredited and was the first choice of Butler Township to provide services to their community. Our Communications Center is also the only in the State of Ohio to practice the fully implemented Emergency Medical Dispatching and Emergency Fire Dispatching protocols. What that means is anyone in Huber Heights or Butler Township calling for help is connected to the best trained dispatchers in the State who can effectively evaluate what services you need and provide life saving instructions over the phone.

This partnership allows Huber Heights to expand the communications infrastructure and improve the delivery of service to Huber Heights residents. In addition, new technologies will be implemented to assist police, fire, and emergency medical personnel in their response to calls. These improvements will come at NO COST to Huber Heights residents! Butler Township residents and personnel will enjoy the same technology advances all the while saving money on dispatching expenses. That is the beauty of this partnership.

The first major project possible through this partnership is implementation of a GPS mapping system that assists dispatchers and field units coordinating a quick response to calls for help. The combined funds of both communities from the wireless 9-1-1 franchise fees provided by the State will assist in maintaining our dispatch center as one of the most advanced and professional in the region. The City of Huber Heights is thinking harder and smarter to make sure our community's interests are being met in the most effective and efficient ways possible. This partnership is an example of that type of collaborative thinking by City Council, City Staff and our residents.

City Notebook

Updates and Reminders from the City of Huber Heights

Election Results

On November 3rd Mayor Ron Fisher was reelected to a four year term expiring in 2013. Incumbents Judy Blankenship (Ward 4), Mark Campbell (at-large) and Roger Hensley (Ward 5) were also reelected to terms expiring in 2013. Brian Walton (Ward 3) was elected to a term expiring in 2013 and David Wilson was elected to serve the unexpired term for Ward 6 which will end in 2011.

Dog Licensing

Starting December 1st, both Montgomery and Miami County Dog Licenses will be available for purchase at City Hall, located at 6131 Taylorsville Road. City Hall is open weekdays from 8 am to 5 pm. Montgomery County licenses will cost \$20.75 and Miami County Licenses will cost \$10.75.

New Water Meters

United Water and the City of Huber Heights have developed a program to update water meters throughout the community. The program began mid September and as of November 6th close to 5,668 meters at residences and businesses have already been changed to one that can be read using a radio frequency receiver. The model of this new style meter is a Neptune R900i. These meters are powered by a battery located to the rear of the meter. All you should see above ground is meter lid and the antenna. If your meter pit is located in a sidewalk or a driveway you will want to be mindful of its location when shoveling snow this winter.

This system will allowed the City to obtain timely, accurate readings and greatly improve efficiency. This will in turn improve the level of service to customers and eliminate the need for regularly estimated usage on water bills. Workers will knock on the door prior to installation, if no one answers and there is no water being used, work will be completed and a work order will be left on your door (*this is not a bill*). Residential installations take less than an hour and water service is typically interrupted for only part of that time.

Installation will continue through the beginning of 2010, please visit the City's website at www.hhoh.org for the installation timeline or call 233.3292 for more information.

Welcome New Businesses

Enterprise Rent a Car located at 5908 Executive Blvd; Marketplace Treasures located at 5500 Brandt Pike; Quality Truck and Auto Service located at 4330 Taylorsville Road; and Sundown Tans located at 7405 Old Troy Pike

Thomas A. Cloud Park

As of August 1st the City of Huber Heights is the new owner of Thomas A. Cloud Park which was formerly owned by Montgomery County. The City intends to provide the same excellent recreational services at Cloud Park that residents have come to expect.



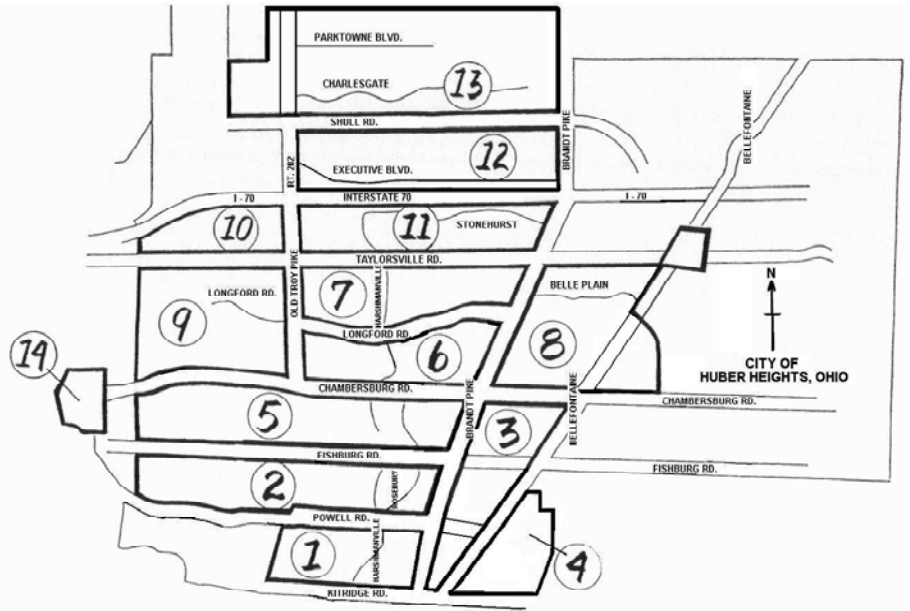
Mayor Ron Fisher at the City's dedication Ceremony.

Leaf Pick Up

Map and Street Directory Guide

The Public Works Division began curbside leaf collection on November 9th. Three city crews will be used to make two complete passes throughout the City. Any remaining leaves after that time will need to be taken to the Yard Waste Site located at Wildcat Road. The following guidelines will ensure the efficient collection of your leaves:

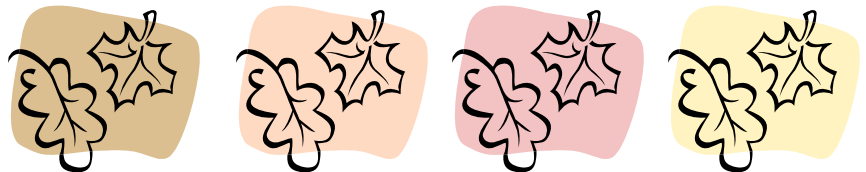
- Before you rake call the 24-hour leaf hotline at 237.3603 for daily crew locations.
- Rake your leaves to the area behind the curb and as close to the road as possible.
- Please do not place bagged leaves at the curb. If you bag your leaves you may take them to the North Wildcat Leaf Compost Site. Please remember to remove your leaves from the bags and take the bags home to use again.
- The leaf crews will not pick up leaves from under, between, or around parked cars.
- Please do not put grass, tree branches or brush in the piles of leaves. If these materials are placed in your leaf piles they will not be picked up.
- Have your leaves ready as early as possible. Do not try to rake as trucks are going by.
- Please be aware that leaf collection creates a fine dust in the air, so plan accordingly.
- Remember, slow downs occur during the leaf collection program due to inclement weather and equipment failures. Please be patient, we will pick up your leaves.



KEY : Circled numbers 2 are the Section numbers.

Find the area of your residence on the map. The number in that area is the leaf pick-up district that you live in.

For more information about the leaf pick-up program visit the City's website at www.hhoh.org or call the leaf pick-up hotline at 237.3603.



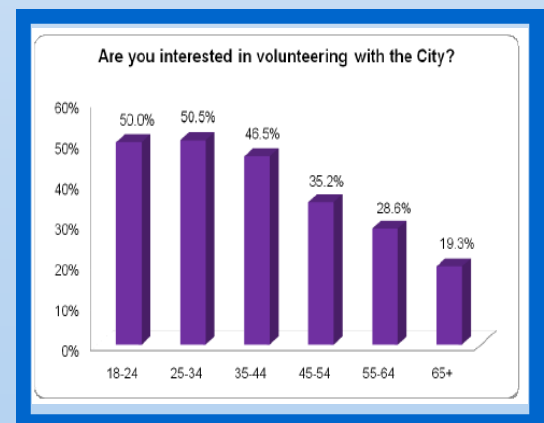
Community Survey Results, continued from Page 3

all appearance of their neighborhood and the housing quality offered in Huber Heights. 25 percent of residents had communicated with or contacted a city employee in the past year and almost all were satisfied with the interaction.

The city plans to capitalize on the opportunities presented by this public opinion survey. Nearly 85 percent of those surveyed have residential internet access. The city is redesigning its website to make more services and information available online. Residents are also eager to volunteer within the

city. Council and staff are working on projects to capitalize on the spirit of volunteerism that characterizes Huber Heights. The members of the Parks and Recreation Board are also working on recreational opportunities and events.

Mayor Ron Fisher is happy with the survey results, "I'm thrilled with the results of the public opinion survey and we will continue to strive for improvements to services for the residents" he said. For the full survey report and analysis, please visit the city website at www.hhoh.org.



News from the Honey Creek Watershed: Construction Complete!

Our construction work is now finished! The project has turned out very well and we're seeing the water getting clearer and the new habitats beginning to form.

The main features used in the project were in-stream structures. Two cross vanes and one J-hook were installed in Honey Creek to re-direct the water through the area. These structures were made of boulders arranged to keep the relocated thalweg (main current) in place, and decrease pressure on the stream banks. Cross vanes look like arrows pointing upstream, they are designed to make the water role back into the center of the channel. The J-hook looks like a "J" with the top of the "J" pointing upstream. They are used to break the flow of the current and create habitat for fish in the flow breaks created by the boulders



After the completion of the project

A large section of stream bank was rebuilt using a technique known as "live lift." This technique uses a base layer of rock, below the base flow water level, with layers of soil encapsulated with coir fiber mesh (that's coconut fibers stitched into mats). Between each layer, black willow brush (or live willow stakes) is layered with the ends sticking out towards the stream. When spring arrives, the brush grows roots from what is buried and leaves on what is exposed. The roots quickly intertwine the soil and mesh in the bank, strengthening it like rebar strengthens concrete.

So far, this project has met of all our water quality goals. We have stabilized 524 linear feet of stream bank, improved the aquatic habitat and reduced the amount of nutrient loading (form of pollution) and sedimentation in our local waters.

*The **Honey Creek Watershed Association** was formed in 2002 by a group of concerned citizens who wanted to preserve the health of our watershed for future generations. The Honey Creek Watershed includes the headwaters, or starting point, of much of the water that flows into the Great Miami River, downstream to the Ohio River, the Mississippi River, and into the Gulf of Mexico. The Association helps preserve the Watershed by protecting riparian lands, monitoring water quality to identify potential sources of pollution, and education residents about everything from proper septic system maintenance to landscaping with native vegetation. For more information visit www.honeycreekwatershed.org.*



YOUR CITY GOVERNMENT

Position	Name	Phone
City Manager	Eileen Bensen	937.237.5827
Public Safety Director	Jim Borland	937.237.5837
Planning and Dev. Dir.	Roger Custer	937.237.5818
Finance Director	Donnie Jones	937.237.5827
Clerk of Council	Tony Rodgers	937.237.5832
Police Chief	Robert Schommer	937.237.3608
Fire Chief	Robert Maimone	937.237.6059
City Engineer	Russell Bergman	937.237.5816
Public Works Manager	Luke Swift	937.237.6064
Community Services Mgr.	Emily Haney	937.237.5824
Water/Sewer Mgr.	Pam Whited (United Water)	937.233.3292

YOUR ELECTED OFFICIALS

Ronald Fisher - Mayor
 Jan Vargo - Vice Mayor & At Large Councilmember
 Mark Campbell - At Large Councilmember
 James Ellis - Ward 1 Councilmember
 Karen Kaleps - Ward 2 Councilmember
 Tyler Starline - Ward 3 Councilmember
 Judy Blankenship - Ward 4 Councilmember
 Roger Hensley - Ward 5 Councilmember
 RoShawn Winburn - Ward 6 Councilmember